



Our employees are our most valuable asset and we are looking for people who share our passion for business aviation.

We are experts in the field of individual customer service of both aircraft owners and charter customers.

Due to our ongoing expansion, we are currently searching for a highly motivated

## CUSTOMER CARE/SALES MANAGER (f/m)

### Your responsibilities:

- Handling incoming charter requests
- Point of communication between Flight Planning and Customer
- Short term troubleshooting
- Available to work in shifts
- Close cooperation and communication to adjoining departments like Dispatch, Sales, Training, Flight Operations, Crew Control etc.

### Our requirements:

- Profound working experience in travel is an advantage but not obligatory
- Excellent English and German language skills written and spoken
- Very good organization, coordination and problem-solving skills
- Accuracy, good communication skills, pro-active, team-oriented and stress-resistant
- Strong intercultural and social competence with high level of discretion
- Good computer skills (MS Office)

### We offer:

An extraordinary and challenging full-time position with flexible working times within an international young team and a monthly salary of gross €2.500, - overpayment possible, depending on qualification and experience.

Candidates who meet our requirements are invited to send their application by email to [m.famler@ijm.at](mailto:m.famler@ijm.at)